

Cashless Tolling

The convenient way to pay!

The New York State Thruway is going cashless system-wide by the end of 2020. Get ready for the transition by signing up for a NY E-ZPass today! Cashless tolling allows customers to travel and pay tolls without stopping. If you have a NY E-ZPass tag in your car, sensors will read it and deduct the appropriate, discounted toll from your account. If you don't have E-ZPass, cameras will photograph your license plate and a bill for the non-discounted toll will be mailed to the registered owner of the vehicle.

Make the Most of Cashless Tolling

Tip #1: Get E-ZPass

Avoid toll bills and save money. Purchase a NY E-ZPass at a retailer or convert your toll bill to an E-ZPass account.

Tip #2: Visit tollsbymailny.com or dial **826 on your Mobile Device.

Don't wait for your toll bill to arrive in the mail. Pay your bill right away online.

Tip #3: Make Sure DMV Has Your Current Address

It's the law! Toll bills are mailed using the address you have on file with DMV.

BENEFITS		TOLLS BY MAIL	E-ZPass
Convenience: Non-stop, cashless travel	✓	✓	
Environmental: Reduced idling & emissions	✓	✓	
Safety: No last minute maneuvering for cash lanes	✓	✓	
Flexibility: Accepted in 16 states			✓
Savings: Toll discounts			✓
Special Discounts: Additional savings for certain commuters, residents, and vehicles			✓
Parking: Pay for parking at several airports and other public facilities			✓
Personal Access to Records: Easy tracking of toll transactions for business reimbursement			✓

You may be wondering...

Can I use my E-ZPass with cashless tolling?

Yes! State-of-the-art sensors will read the E-ZPass tag mounted to your windshield and the correct toll will be charged to your E-ZPass account. In addition, NY E-ZPass customers will enjoy added benefits, such as discounted tolls and convenient payment options. Remember to keep your E-ZPass tag properly mounted and list all current vehicle license plates on your account.

Will there be any charges in addition to the toll?

No. Drivers without E-ZPass will receive a toll bill for the regular, non-discounted toll rate, as long as the bill is paid on time. Additional penalties or fees will be added if bills are unpaid.

How often will I be billed?

Drivers who travel through a cashless tolling facility without a valid E-ZPass tag can expect their first bill 30 days after traveling. After that, bills will be sent on a 30-day cycle.

Do I need to wait for a bill to arrive in the mail?

No. You can search for your Toll Bill using your license plate by visiting tollsbymailny.com, selecting "Pay Toll." Please allow up to a week from the date of travel for the billing information to appear.

How can I pay my toll?

- Pay online at tollsbymailny.com
- Submit payment by mail to:
 - Tolls By Mail Payment Processing Center
 - PO Box 15183
 - Albany, NY 12212-5183
- Call the Tolls By Mail Customer Service Center at: 1-844-TBM-8400 (1-844-826-8400)

Need more information? Call **826 from your mobile device.

Purchase an E-ZPass tag at a retailer near you.
Visit thruway.ny.gov/getezpass.

