

Analysis of Village of Webster Survey 1: QUALITY OF LIFE

305 Responses

Question 1: How long have you lived in the Village?

| | | |
|--------------------|-----|-----|
| Less than one year | 9 | 3% |
| 1-5 years | 46 | 15% |
| 6-10 years | 37 | 12% |
| 11-25 years | 67 | 22% |
| More than 25 years | 145 | 48% |
| No Response | 1 | 0% |

Question 2: Why have you chosen to live in the Village?

| | | |
|----------------------------|----|-----|
| Convenient to Work | 68 | 22% |
| Community Reputation | 52 | 17% |
| Close to Friends/Relatives | 62 | 20% |
| Reasonably Priced Housing | 50 | 16% |
| Good Schools | 14 | 5% |
| Born or Raised Here | 42 | 14% |
| No Response | 17 | 6% |

Question 3: How Would You Rate the Overall Quality of Life?

| | | |
|-------------|-----|-----|
| Excellent | 102 | 33% |
| Good | 178 | 58% |
| Fair | 20 | 7% |
| Poor | 1 | 0% |
| No Response | 5 | 2% |

Question 4: Do you agree that the Village Board is working on issues important to you and your family?

| | | |
|----------------|-----|-----|
| Strongly agree | 28 | 9% |
| Agree | 191 | 63% |
| Disagree | 39 | 13% |
| No Response | 47 | 15% |

Question 5: How has the image of Webster changed over the past five years?

| | | |
|-----------------|-----|-----|
| Improved | 99 | 32% |
| Stayed the Same | 113 | 37% |
| Declined | 77 | 25% |
| No Response | 16 | 5% |

COMMENTS:

Question 6: To what would you attribute any improvement or decline to the image of the Village?

| | | |
|------------|-----|-----|
| No Comment | 117 | 38% |
| Comment | 188 | 62% |

(See Comment Sheet)

OF COMMENTS MADE, RESPONSES TO Q5:

| | | |
|-----------------|----|-----|
| No Comment | 7 | 4% |
| Improved | 62 | 33% |
| Stayed the Same | 48 | 26% |
| Declined | 71 | 38% |

COMMENT DEALT WITH:

| | | |
|----------------------|----|-----|
| Village Board | 25 | 15% |
| Main Street | 66 | 40% |
| Roads/Infrastructure | 11 | 7% |
| Water | 14 | 9% |
| Taxes | 10 | 6% |
| Enforcement | 13 | 8% |
| "Filegate" | 6 | 4% |
| Village Events | 11 | 7% |
| Laptops | 4 | 2% |
| Office Staff | 3 | 2% |

No Response

notation of (+++) means that additional comments made

- 8 *Because its so nice and beatiful and I love it!*
- 15 *Friendly and knowledgeable office girls*
- 227 *Great job in getting those laptops in place! What a great way to use the extra income from the passports. Too bad that one Board member is so sort sighted. (+++)*
- 11 *I have been distraught to see yellow water come from my faucents twice since I moved here in Jan 2008. I filter all water and buy bottled water to drink.*
- 213 *I havn't really been here long enough to say if the Village Board is doing their job, but I love the Village feel here. I'd like to see more businesses come here, too. Also I love water. (+++)*
- 158 *Isn't there anything that can be done about the lack of busiensses on Main Street? Service at Villgae Hall is great. (+++)*
- 243 *Too much traffic; send multiple EMAILs and no response from Board; Bill water quarterly*

Improved

notation of (+++) means that additional comments made

- 44 *All stores, plus shopping center, etc. conveniently located. Love living here. Pretty location!*
- 17 *A very sound Board*
- 48 *As image is improving drainage and sewer system is not*
- 109 *BID has helped; however with the exception of Smith Agency, Main intersection apperance has declined.*
- 68 *Bill Southwell*
- 41 *Better now/ice/removal (indian landing area)*
- 5 *Because of the wonderful services they have here!*
- 4 *Because of all the exciting parties they have every year!*
- 166 *Cannot keep stores? Poor parking*
- 174 *Community events portray the Village as a family oriented, caring community*
- 170 *Can't something be done about the tacky look of the building and its decorations at the Southwest corner of Main W South Ave?*
- 90 *Does anyone care what Main Street looks like? I think Main Street needs to a lot of imporvement. Landlordsa re not taking care or their buildings. (+++)*
- 197 *Employment file fiasco an embarassment. Poor PR for Village. Thanks to BID. Need to attract and keep businesses. Parking is okay. Continue with visual beautification. Don't spend money on advisors and planners. Listen to long-time residents (+++)*
- 204 *Future investment of local business group.*
- 220 *Has improved with the new Board. Need to remove Board member Trustee Cataldi.*
- 247 *Increase in retail stores; cleaner near Village/Town border along Ridge Rd*
- 27 *I wish they would install a street light on the circle of Rayfield Circle*
- 181 *I would like to see an improvement in the Village business front - signs etc. Clean up stroe front, paint, etc.*
- 164 *Improvement in area is Holt Rd Shopping Plaza. Need restraunts.*
- 12 *Jake Swingly*
- 171 *Kept neat and clean and concerts at Vets Park*

Improved

notation of (+++) means that additional comments made

28 *More business*

7 *Many streets are in poor condition. We need more attractive stores in the Village*

99 *Main Street looks tacky. Towne Center a dramatic improvement. At last one can shop here.*

150 *More businesses needed. Poor street conditions*

25 *More shopping and restaurants coming into our community - improvement!*

215 *More stores*

263 *More open government; better communications*

177 *Many activites planned for summer. Nice hanging baskets and gazebo area is beautiful*

223 *More residents voicing their desires or complaints*

1 *New stores! New mall! No need to travel any distance for necessities*

178 *Nice small town feel*

84 *New Board is more active and positive*

201 *Only wish hard water problem could be solved*

198 *One corner of 4 corners on Main Street and eyesore*

135 *One decline about Webster is they build too much*

40 *People in office*

78 *Some change and growth is always good*

100 *Stop fighting with the Town!*

19 *The feel of the Village has improved. Services are fewer due to costs.*

255 *The plans for Parkside Village - Larry Frumusa Project*

168 *The Village should force residents to keep up their properties*

207 *The Veterans Park with Gazebo. Arts and cultural activities. Family activities.*

214 *The lap tops are something else. Better not run for Village Board if you aren't computer proficent! Community spirit, Veterans Memorial Park and Heritage efforts positive. Improvement in Curtice Park needed. Return to quarterly water billing. Improve four corners. (+++)*

144 *The small town spirit exists while still have larger community surrounding the Village*

236 *The new plaza across from Wegamans Holt Rd*

238 *The Village Board, Planning Board and new ventures that have been undertakien on Main and Railroad are positive*

34 *To improve the corner of S.W.*

30 *The excellent fire and police protection continue to make this a very safe community*

54 *Use of taxpayer money is wrong for laptops or a new Board table for the Board of Trustees!*

Improved

notation of (+++) means that additional comments made

- 136 *Village activities and commercial development*
- 122 *Veterns Memorial great asset; summer concerts*
- 16 *Village and Town communications and Village Board that is listening to the residents issues*
- 175 *We like the Village very much*

Stayed the Same

notation of (+++) means that additional comments made

- 42 *\$ Taxes; construction is making the Village look dirty. (+++)*
- 83 *Better xmas lights*
- 59 *Convient shopping but enough is just that - enough!!*
- 133 *Could use some new Christmas/Holiday lights*
- 217 *Clean facades at four corners; empty store fronts a problem (businesses don't last)*
- 229 *Clean up the four corners!! And more parking for businesses!*
- 118 *Christmas decorations and summer floral displays are a great pleasure*
- 107 *Decline - the taxes have more than quadruplied - services have not*
- 79 *Gazebo Park is improvement; Main Street rental properties and rental properties in general a decline; what about the 4 wheeler roaming the Village or side walk? Cars parked on lawns. (+++)*
- 250 *Get Patti Cataldi to resign her position*
- 182 *Higher taxes*
- 246 *Increase in traffic; "money grabbers trying to build townhouses"*
- 102 *In back - Village Walk ants- the concrete pile and dirt looks horrible (+++)*
- 251 *Jack Judge quit the Board; Patti Cataldi should also quit*
- 62 *Loss of Tax Base: Xerox; Water Revenue*
- 60 *Lots of vacant shops. Taste of water. Water horrid - stains sinks and toilets*
- 43 *Mixed blessing of new retail development - it competes with Village merchants but draws shoppers to Webster. For the record: I believe the Villgae and Town should consolidate.*
- 89 *More should be done to our water supply in keeping it purified*
- 20 *Main Street buildings cleaned up and remodeled*
- 108 *Noise is a problem (+++)*
- 151 *Need less strip malls more residential*
- 45 *Not sure. Pave Pontiac St*
- 119 *Overpopulation*
- 49 *Parking, advertise the stores in the Village*

Stayed the Same

notation of (+++) means that additional comments made

- 256 *Proposed addition on Utz Property will be nice. More parking needed. Infastructure issues need addressed.*
- 267 *Sue the contractor that paved 104*
- 146 *Suggestion: leaf pickup in the spring - much more environmentally friendly than bags!*
- 211 *The sidewalks are in terrible shape. I walk the Village in winter and there is a lot of ice. Spring a lot of standing water on the sidewalks.*
- 202 *Too many commercial businesses built on Ridge Rd. Village lost its charm. Too much traffic.*
- 103 *Too many business buildings and traffic lights*
- 56 *The water is terrible - destroys appliances and clothes and terrible on skin*
- 157 *Taxes are too high. Water service is horrible. We need Monroe County Water!!*
- 64 *Traffic on Ridge Needs Attention; Main Street Needs Improvement*
- 161 *Transfer of services (water/fire) from Village/shopping malls in town/still retains core (+++)*
- 138 *The businesses within the Village could use some type of compliance code on painting and exterior improvements (+++)*
- 148 *Too much building*
- 98 *There is still poor parking. Old Netzmans still vacant as wella s Key Bank... and now Burger King*
- 142 *Village has not done much. The Veterans Park is nice. Needs to improve Main St. More user Friendly and look nicer. Need more shops.*
- 155 *What issues is the Village Board working on? Veterans Memorial is a plus. Village shopping is still an area for improvement.*
- 9 *We could imporve main cooridor - 250 and Ridge*
- 93 *Water Quality bad; I love living in Webster but the water needs improvement. I have hard water. Why don't they provide envelopes for paying water bill?*
- 76 *Why do we pay an additonal village tax? The quality of life is no diff outside the Village*
- 185 *Would like to see empty business places be filled (is eye sore)*

Declined

notation of (+++) means that additional comments made

- 179 *"Jack Judge business" Free electric equipment to Village Board Members*
- 117 *Although I enjoy the Webster Towne Center, I think small buisnesses find it difficult to survive. Let us hope that the Baumans will bring life back to the Village.*
- 165 *Absentee landlords don't care about what condition their houses are inside or out. The landlords don't seem to ever be cited for being in violation of any codes. Main street is "hodgepodge." Need design guidelines.*
- 134 *Board member Cataldi has to go!*
- 265 *Biggest improvement would be to stop the living plumber from trashing the street and parking car on sidewalk; junk and dirt can be seen inside old Netzman's building; tend green spaces infront of buildings; Minnamen 131 Iroquois (+++)*
- 258 *Bad politicians and politics. (James Pray - 247 Curtice Pk)*
- 169 *Buildings on NW or SW of Main. So and No Aves are a disgrace.*
- 127 *Cutting every tree down and developing everything. Over priced luxury townhouses everywhere. It sucks!*
- 225 *Clean up 4 corners "Living Waters"*

Declined

notation of (+++) means that additional comments made

- 55 *Don't trust what Trustee Cataldi says or does*
- 163 *Decline of Main Street. Trees, gardens and facades especially on West Main*
- 61 *Dead Main Street*
- 241 *Economy bad. Opened Buisness in Village.*
- 219 *Filegate; trustee Cataldi is horrible with comments*
- 33 *Growth*
- 126 *Get ride of "Body Effects Day Spa" 27 Main St. It is a house of prostitution*
- 130 *Homeowners not taking care of their properties. (+++)*
- 173 *High taxes*
- 52 *How long is Patty C Term? She is not trustworthy*
- 2 *I think the board needs to work on enforcing the laws and ordiancnes that are already on the books instead of making new ones that they will not enforce. The business district should be one of your focal points.*
- 115 *Loss of businesses street maintainice has declined; snowmobiles and gocarts racing around Village Streets.*
- 176 *Loss of small business*
- 162 *More turnover in shop types on Main Street (each time changing color on outside). More empty store fronts*
- 105 *Main Street needs to update and find away to keep businesses from failing (+++)*
- 209 *Need to attract more business to the Village. It is hard because consumers want to park their car in from and walk in. Main St is not looking very prosperous lately.*
- 57 *Need complete make over of Main Street; looks like hodge-podge lodge*
- 208 *Noise, cars with loud radios and groups of noisy people hanging out after the bars on Main St close in the parking lots from 11pm-4am. Webster police should look into this*
- 46 *One Trustee has integrity issues*
- 69 *One party government and even then they can't agree; RE: filegate, laptop computers for Village Board (+++)*
- 137 *Owner occupied properties are in great condition. The rental properties, condition, parking on lawns etc. needs the Boards attention immediately*
- 261 *Poor water - softness is required; taxes too high - all residents paying the same taxes but not getting the same benefits*
- 228 *Poor road maintainice; unsightly 4 corners (green building); careless fence permits. (+++)*
- 23 *Poor treatment of Jack Judge (esp. by Peter Elder); accessabiliy first consideration in all decision and services and business; curb side snow removal (+++)*
- 242 *Poor quality water; tax rate too high; Streets in terrible shape; no code enforcement; Village run by small clique of insiders (+++)*
- 3 *Patty Cataldi*
- 110 *Please have plumber at four corners take down the religious signs. Merchants should clean up their acts. (+++)*
- 131 *Remove Trustee Cataldi*
- 154 *Shops in the Village closing because of Holt Rd Plaza. Also the ruining of North Ponds Park.*

Declined

notation of (+++) means that additional comments made

- 235 *Stores moving out of Village - too many bars! Kids hanging around Village. Make Village more family oriented. Build Village up again. (+++)*
- 233 *Streets worse; snow plowing worse*
- 106 *The traffic on Ridge Rd is very bad. Trying to get on Ridge Rd is hard if turning left.*
- 104 *Taxes - should (promised) a decrease when F.D. went to commission. Poor plowing of roads. Pot holes not filled. No one at Village Hall returns voice mails. Sending H2O bills monthly (+++)*
- 88 *Trustee Cataldi needs to go away*
- 203 *Take a look at Fairport or Pittsford Village. Webster is s mess. SW corner of Main St is a disgrace. (+++)*
- 194 *Traffic. Too much building. Lost Village feeling*
- 193 *Too many fast food and pizza parlors*
- 85 *Taxes are too high; Main St is ugly, old, tired and a mishmash of store fronts. (+++)*
- 82 *The personal file issue was a complete fiasco*
- 75 *The missing files and what Jack Judge and Pat Cataldi did*
- 195 *Too many empty stores. Main St hodgepodge of syles. New "gaslights" look great. Green wreaths with white lights would look great for Holiday Season! (+++)*
- 111 *Too many stores: not a Village anymore*
- 210 *Traffic condition*
- 114 *Trustee Cataldi*
- 120 *Too much building, no open space, high taxes*
- 249 *Take a walk down Main Street*
- 244 *Too much building in Webster*
- 224 *Time to tear down Main St Business and replace with modern buildings*
- 237 *Too many big stores, no green space. Sidewalks are terrible; I am handicapped and can't use them! (+++)*
- 143 *Unprofessional female Board member Cataldi*
- 6 *Vacant, rundown buildings*
- 153 *Very unsightly business district, especially at the four corners*
- 86 *Whats up with trustee cataldi she stinks*
- 206 *We need a recreation center. Plus traffic has gotten worse.*